



STANDARD OPERATING PROCEDURE

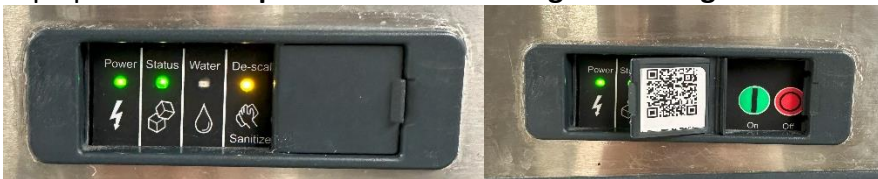
Ice Machine Malfunction

DESCRIPTION

If the ice machine is not making ice and status light is red, follow these steps:

PROCEDURE:

1. Flip open the **small panel** located to the **right of the lights and icons**.



2. Press and **hold the "Off" button for 10 seconds**.
3. Press the **"On" button** to restart the machine.
4. The machine should immediately begin making noise, indicating it is starting to produce ice.
5. **Important:** If this issue is discovered **shortly before an event**, there may not be enough time to produce sufficient ice. In this case, **immediately notify the Event Supervisor or Operations** for further support.

Revisions		
REVISION DATE	WHO (INITIALS)	NOTES
7/25/2025	PS	Documented Process

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